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INDEPENDENT FINANCIAL ADVISOR

# INTRODUCTION TO WELFARE BENEFITS

## **TRACEY ATKINSON: WELFARE BENEFITS & PERSONAL INJURY TRUST MANAGER**



### **Welfare Benefits**

I manage a team that possess a wealth of knowledge and experience enabling them to provide specialist welfare benefit advice.

We specialise in advising and supporting people who are often vulnerable in society.

The team at Frenkel Topping are experienced in helping those who have acquired brain injuries, who suffer mental health problems, and those who have autistic spectrum disorders, along with people who have physical disabilities and health problems.

I am privileged to be part of a team that places clients at the forefront of everything we do.

When clients are introduced to us they can be under financial pressure and emotional strain. Many are no longer able to work as a result of personal injury or clinical negligence.

Due to the complexity of the benefits system many do not know how to make a claim. In the last 6 months alone we have identified an additional £406,000 in welfare benefits for our clients.

As well as carrying out full welfare benefit assessments, we are experienced in assisting clients who have received negative benefit decisions. We can challenge decisions directly with the benefit agency and provide representation at appeal hearings.

We also provide advice to both professional and lay deputies who have been appointed by the Court of Protection to manage their client's financial affairs.



This ensures their clients receive their full entitlement to welfare benefits, satisfying the requirements of the Office of the Public Guardian.

### **Personal Injury Trusts**

Additionally, we assist clients and solicitors to ascertain the viability of a Personal Injury Trust in each individual circumstance, and if required, we can assist in setting up the Trust from start to finish. We provide advice and support during and after the Trust has been set up. We offer a complete Trust service to both our clients and solicitors.

**For further information please contact:**  
[enquiries@frenkeltopping.co.uk](mailto:enquiries@frenkeltopping.co.uk)

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# WELFARE BENEFITS MEET THE TEAM

## MEET THE TEAM:-

**ALEC CHAN -**  
Personal Injury Trust  
Team Leader



**LAUREN WALSH**  
Welfare Benefits Caseworker



**SARAH HOPKINS**  
Trust Administrator



**LOUISE GOODRAM –**  
Welfare Benefits  
Caseworker



**HANNAH MILES**  
Trust Advisor



**PAUL BARBER**  
Welfare Benefits Caseworker



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